

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:	)	
	)	Examiner: Tri V. Nguyen
Glover, et al.	)	
	)	Group Art Unit: 3622
Serial No.: 09/938,950	)	
	)	Attorney Docket No. P171 1020.1
Filed: 08/23/2001	)	
	)	
For: Customer Award and Incentive System	)	

**RESPONSE TO OFFICE ACTION**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Examiner's Action mailed September 30, 2005, for the above-identified patent application, Applicants submit the following:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.

WCSR 1786347v1